

App 2.6 Beta Testing - Public

Dear Beta Testers,

We are happy to release the new 2.6 beta app and firmware versions for testing. This round is going through an A/B test for connectivity so you may have one of two versions for your app:

- For iOS users, 2.6.37 or 2.6.38
- For Android users, 2.6.25 or 2.6.26
- Wyze Cam v2 firmware is being updated to 4.9.5.10
- Wyze Cam Pan has 4.10.5.10

Release notes:

- Added Complete Motion Capture, a service that allows your camera to record and store the videos to the cloud whenever there is motion. A Free Trial is available in Account -> Wyze Service.
- Added functions to jump from any event video to camera live stream or the exact moment on microSD card Playback. ("View the Moment")
- Improvements for Rules and device sharing
- Added "Works with" Alexa to the Wyze app
- Added Wyze Plug status update
- Added Wyze Bulb actions to Rules
- Added a Group Settings toggle to display names for grouped Wyze Cams
- Added notifications for comment replies in Discover and Shop
- Added a phone number input to checkout in Shop

We've been working hard on this release for you and we're so excited to finally send it out to our beta bunch! We appreciate your help and look forward to hearing your thoughts on these new features and improvements.

What We Would Like Help Testing

1. Complete Motion Capture (CMC)

- Go to Account → Firmware Upgrade

- Go to Account → Wyze Service
- Activate the free trial and select one camera for CMC. You may change the camera assigned
- **Important Note:** Your Free Trial cannot be started again if you cancel it
- If person detection is enabled, you will see the person symbol beside the recording
- Are you receiving videos longer than 12 seconds? Can you view them? Are you receiving notifications for these videos with the correct labels?
- From any event video, check if you can use the Livestream button to jump to the live stream on that Wyze Cam
- From any event video, if you have microSD card installed in that device, check if you can use the Playback button to jump to the exact moment in Playback
- We will release the service website later in the testing cycle so that you can add a CMC subscription. We are using a production server now and that requires an actual credit card for registration. We understand that paying to beta testing can feel frustrating so we made a coupon code for you that will last through the test cycle. Type in “CMCBetaBunch” when asked for a coupon code to reduce the price per Wyze Cam down to \$0.01. This will not be a recurring payment until later and we will give notice when that changes.

2. Improvement in Rules

- Next Day End Times: Set a schedule that runs from today until the next day, such as turning off notifications from 6:00 PM to 8:00 AM. Was this successful?
- Rule Labels: Change the Schedule and Device Trigger names. Was this successful?
- Sort Shortcuts: Was this successful?
- Conditional Device Triggers: Set a device trigger that only occurs within a specific window of time. You may need to scroll down on the page to adjust the end time and days of the week. Was this successful?

3. Improvements in Sharing

- Go to Account and select Sharing. Share a 1+ devices with another Wyze account.
- At the end of Wyze Cam setup, there’s an optional step to share the device. Was this successful?

Known Issues

We need to collect more data on this and would love to get your help:

- Make sure you have the right firmware to test CMC
- If you see “Fragment issue”, we may collect additional logs from you
- If iOS13 keyboard covering the screen or input box, just restart the app